

OVER
15 YEARS
ON THE MARKET

The **complete**
solution for
debt collection
management

The software

Ge.C.O. fits into the broader context of Credit Management and was created with the objective of reducing the recovery timeline while increasing profitability and quality of managed portfolios. Ge.C.O. is the point of reference in the national scenario for credit recovery management systems, capable of auto-

matizing Back Office processes and those involving the entire production chain of Debt Collection activities.

On the market for more than 15 years, Ge.C.O. is a product developed by Internet & Idee, an IT company active since 1998.

A dedicated team maintains and deve-

lops the solution according to market developments and specific customer needs. The management system is supported by consultants with consolidated experience and in-depth knowledge of vertical processes.



Features

Operator Management Home Collection, Legal and Phone



Parametric processing workflows



Integration with VOIP systems (with predictive forms and call recording), SMS, MAIL, WhatsApp



Complete management of commission calculation aspects



Interfacing with External Systems and Credit Scoring Services



Creation of reminder letters and pre-filled forms



Document Management



Entrustment management: from outsourcer to debt collection network



Business Journal Production



Task Scheduling for Optimal Activities Management



Import/ Export engine to and from customers



Personal data retention policy in accordance with the EU regulation



Database encrypted with TDE technologies and Two Factor Authentication (2FA)



Integrated reporting and statistics engine



Power BI Plug-in



Services & Plus

High degree of customization

The customer has the possibility of adapting the standard flows provided by Ge.C.O. to his own business processes. The logic is to adapt the tool to the customer's business in accordance with its specificities.

Ongoing service and technical support

The customer is always in contact with a team of consultants with in-depth knowledge of the domain and can count on dedicated technical support for the development and maintenance of the platform.

Legal and system support

The development team is supported by collateral figures such as systems engineers and legal advisors who can meet the customer's needs about data security, business continuity and purely legal aspects.

Training

Each new installation is supported by initial product training that is delivered remotely or on-site, to make each new customer autonomous in the shortest possible time.

Archive migration

The customer who chooses to change management software has the option of migrating the history to Ge.C.O. with the support of in-house consultants, to minimise the technical time required and the impact on the customer's IT.

Plug-in Power BI

GeCO has a plug-in to interface with Microsoft's Power BI, ensuring the transformation from unrelated data sources to consistent set of information, until the processing of reports and dashboards.

Whatsapp

Thanks to an integrated service, the Ge.C.O. platform is enables to sending communications to debtors by WhatsApp text, customized directly from the application.

Sending is possible in massive mode towards a specific group of debtors or individual case. The possibility to decide freely the content or to modify on predefined template, is subject to restrictions and could be activated for different user profiles.

Predictive Dialer

Starting from the database of GeCO phone contacts, the Predictive module links the operators towards numbers that give a positive response, optimizing the processing time.

The failed attempts, the system provides an automated update of the Progress States, depending on the type of call failure, assigning the work process to other interventions.

At the end of the campaign, it is possible to extract statistical reports and lists detailed lists of called addresses, as well as files with individual recordings of the conversations.



Target

is the technological solution dedicated to the debt recovery landscape, designed to coordinate all business processes supporting the recovery cycle. It is aimed at:

- **Banks and Financial Institutions**
- **Debt Collection Agencies**
- **Funds and Consortia**
- **Utilities**
- **Telco**
- **Law Firms**



Mode of delivery

GE.C.O. IS DELIVERED IN TWO MODES:

SaaS

SAAS MODE

Full-featured version, used in SaaS (Software as a Service) mode on Internet & cloud managed servers. This is the most widespread solution, where all system and infrastructure activities are managed directly by a dedicated team. The customer has no need for technical staff and IT infrastructure and can concentrate on his business. No installation costs: provided at an all-inclusive monthly fee.

ON-PREMISES

ON-PREMISES MODE

For the most demanding realities, the On-Premises version guarantees the installation of the solution within the customer's IT infrastructure. Often, in this configuration, Ge.C.O. is implemented to dialogue with third party systems to fit into the overall Credit Management processes between credit originators, accounting systems and management monitoring solutions.

Ge.C.O. makes your business easy

Automate debt collection processes
and cut operating costs.

REQUEST DEMO

*FREE OF CHARGE AND
WITHOUT OBLIGATION*

A consultant will accompany
you to learn about the
potential of Ge.C.O. and to
discover all the features to
improve performance and
quality.

Contacts

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